

360 SPORTS PROGRAM TERMS & CONDITIONS

1. TERMS

1.1 Bundha Sports Centre's sport, health and fitness facilities and services are provided by Bundha.

1.2 Your registration: To apply to attend Bundha 360 Sports school holiday program (as detailed on Bundha Sports Centre's website at: 360 School Holiday Sports Camps | Programs For Kids Aged 5-12), applicants must complete a Holiday Program Registration Form (accessible via the link on Bundha Sports Centre's Holiday Program website).

1.3 By submitting a Registration Form, you agree to these terms. Upon acceptance of your Holiday Program application, these terms together with your Registration Form (collectively, the Terms) form an agreement between you and Bundha in respect of the advertised Holiday Program.

1.4 Holiday Program applications must include all information as required by the Registration Form.

1.5 You must promptly notify Bundha of any changes to information provided as part of your Holiday Program application. Changes to attendee dietary, allergy or medical information must be supplied to Bundha at a reasonable time prior to the proposed Holiday Program. Bundha may refuse or cancel any Holiday Program application with any missing, incorrect or incomplete information or where changes are proposed without sufficient notice.

1.6 Your responsibility for Attendees: You accept responsibility for all of your attendees and invitees to Bundha in connection with the Holiday Program, including all children, guardian(s), parent(s) or carer(s). You are responsible for obtaining all necessary information or consents, including any parental or guardian consent, required for attendance and for ensuring all Attendees comply with these Terms. A reference under these terms to you includes you and all Attendee(s), and vice versa.

1.7 Attendees must be 5 years of age or older at the commencement of the Holiday Program to be eligible to participate. Participants cannot be over the age of 12.

1.8 Bundha may at any time refuse or cancel access to any facilities or services if you or any Attendee fail to comply with these Terms.

2. PAYMENTS & CANCELLATIONS

2.1 Payment: Full payment of fees for the Holiday Program, as set out on Bundha Sports Centre's website, is required at the time of completing your Registration Form.

2.2 Cancellation by you: You may cancel your participation by notifying Bundha in writing prior to your Holiday Program date. If your participation is cancelled for any reason other than under clause 1.8, Bundha will, acting reasonably in consultation with you: (a) reschedule your participation, subject to availability of facilities and staff; or (b) refund payments, or a portion thereof, based on the cancellation window outlined in clause 2.4.

2.3 Rescheduling by you: You may request rescheduling by notifying Bundha in writing prior to your program commencement date. Requests will be accommodated where possible, subject to availability.

2.4 Cancellation windows:

Cancellations made more than 48 hours before the booking start time can be refunded in full or transferred to an alternative date, including future programs in later school holiday periods.

Cancellations made within 24-48 hours of the booking start time are eligible for a 50 percent refund or full credit transfer.

Cancellations made less than 24 hours before the booking start time are not eligible for a refund but may request a full credit transfer.

2.4.1 Booking Start Time: 9:00am for each booking date.

2.5 Child illness: If a child is unable to attend due to illness without sufficient notice, the above cancellation windows apply. If a child becomes ill onsite, refunds or credits are at the discretion of Bundha management based on the nature of the illness and timing.

3. FOOD & BEVERAGE

3.1 Lunch orders are available through the program booking page and must be ordered before sign-in.

3.2 For bookings where lunch is included, such as Earlybird offers, orders must be placed before the cutoff date.

3.3 Children may bring their own lunch and snacks.

3.4 Dietary requirements must be provided in writing via the lunch order form. Bundha may not be able to accommodate all dietary requests and will advise if required.

4. SAFETY & SUPERVISION

4.1 Directions: Attendees must comply with these Terms, Bundha's conditions of entry, and staff directions. Non-compliance may result in exclusion or suspension.

4.2 Supervision of children:

- (a) Toilets and change rooms may be accessible to members of the public
- (b) Bundha provides supervision within its facilities but does not directly supervise toilets or change rooms

5. YOUR CHILD'S CONDUCT

5.1 Rules: Bundha may display rules governing facility access and use. These Rules form part of the Terms.

5.2 Attire: Children must wear appropriate sporting attire, including non-marking footwear.

5.3 Safe use: Facilities and equipment must be used safely and appropriately.

5.4 Proper conduct: Children must respect staff and others and behave appropriately. Bundha may remove participants for unsafe or inappropriate behaviour.

5.5 Property: Bundha accepts no responsibility for lost or stolen items.

6. MEDICAL CONDITIONS

6.1 You must notify Bundha of any relevant medical conditions prior to participation.

6.2 You authorise Bundha staff to seek emergency medical treatment where required and agree to indemnify Bundha against associated costs.

6.3 Written details must be provided for conditions such as asthma, allergies or anaphylaxis, including required medication or devices.

6.4 Behavioural conditions must be disclosed, and a Behaviour Management Plan may be required.

7. LIABILITY

7.1 Participation involves inherent physical risks. Attendees accept these risks.

8. CARE & CLEANLINESS

8.1 Facilities must be used responsibly. You may be liable for any damage caused through misuse.

8.2 Lost property will be placed in the Lost and Found area near reception.

9. PHOTOGRAPHY & RECORDING

9.1 Security surveillance is in operation throughout Bundha facilities.

9.2 Recording devices are not permitted in change rooms.

9.3 Parents or guardians are responsible for managing consent for photos.

9.4 Bundha may take photographs and videos for marketing purposes. Opt-out must be communicated prior to participation.

10. PRIVACY

10.1 Personal and health information is required to participate.

10.2 Information is handled in accordance with Bundha's privacy policy.

10.3 You consent to Bundha using your information to administer services, including through authorised third parties.

11. CHANGE, SUSPENSION OR TERMINATION

11.1 Outdoor activities may be moved indoors during poor weather.

11.2 Bundha may suspend or close facilities for operational reasons.

11.3 Where significant changes occur, Bundha will notify you and attempt to reschedule or provide a refund if required.

11.4 Terms may be updated as necessary. You will be notified where changes materially affect you.

12. CHILD SAFETY

12.1 Bundha complies with Victorian Child Safe Standards.

12.2 Staff do not assist with toileting or change room use.

13. GENERAL

13.1 Contact: For questions or concerns, speak to onsite staff or contact Bundha directly.

13.2 No representations outside these Terms apply.

13.3 Failure to enforce rights does not waive future rights.

13.4 Invalid provisions do not affect the remainder of the Terms.

13.5 The laws of Victoria, Australia apply.